



CASE TO CARE MANAGEMENT TRAINING

FOR LEADERS AND SUPERVISORS



Case to Care Management Training – Supervisor and Leadership Training from the National Council for Mental Wellbeing provides your leaders and supervisors with the opportunity to build their understanding of change management and to apply that understanding to the development of one change plan focusing on increasing your care management approach.

RECOMMENDED FOR:



Organizational
Leaders



Supervisors

Organizational leaders and direct supervisors are the key link in moving the case to care management concept to practice.

TIME COMMITMENT:

This training includes live sessions (in person or virtual) and on-demand webinars. The total time commitment is **6 hours**.

CLASS SIZE:

Up to **40** participants

What is covered?

Courses are fully customizable based on organizational and participant needs.

- **TOPIC 1: Shifting to Care Management** — Assess the key components of the shift to care management approach.
- **TOPIC 2: Organizational Changes** — Identify current changes facing your organization.
- **TOPIC 3: Change Strategies** — Identify three types of change and why each requires different strategies.
- **TOPIC 4: Apply a Model of Change** — Apply model of change management to identified organization changes.
- **TOPIC 5: Workshop Model of Change Approach** — Workshop the approach to applying model of change and develop concrete change plans.
- **TOPIC 6: Data Informed Care** — Why being data informed is critical in a care-management approach and how teams can use data in their care.
- **TOPIC 7: Communications Planning** — Develop a communications plan.
- **TOPIC 8: Implementing Change** — How to implement functions of supervision, optimize supervision and use the right intervention for the right problem.
- **TOPIC 9: Supporting Change** — How to use huddles, team meetings and case conferences to support change.

SAMPLE Course Outline*

Contact Consulting@TheNationalCouncil.org to discuss tailored or customized needs, costs and scheduling.

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