

## Reference Guide

### Key Practice Competencies for Integrated Care Delivery

	<b>AHRQ Literature Review Competencies</b> <a href="http://integrationacademy.ahrq.gov/sites/default/files/AHRQ_AcadLitReview.pdf">http://integrationacademy.ahrq.gov/sites/default/files/AHRQ_AcadLitReview.pdf</a>	<b>AHRQ Professional Practices Guidebook</b> <a href="http://integrationacademy.ahrq.gov/sites/default/files/AHRQ_AcademyGuidebook.pdf">http://integrationacademy.ahrq.gov/sites/default/files/AHRQ_AcademyGuidebook.pdf</a>	<b>CIHS Core Competencies</b> <a href="http://www.integration.samhsa.gov/workforce/Integration_Competencies_Final.pdf">http://www.integration.samhsa.gov/workforce/Integration_Competencies_Final.pdf</a>
<b>Purpose</b>	Highlights competencies, practices, providers, and staff required to advance integration efforts and provide comprehensive care to improve patient outcomes	Assists the field of primary care and behavioral health in identifying core professional practices for successful integration of care	Identifies core provider competencies on integrated practice relevant to the bidirectional integration of behavioral health and primary care
<b>Audience</b>	Primary care organizations, primary care and behavioral health providers and staff who work in integrated primary care settings, healthcare administrators and leadership, educators, researchers, policymakers, and payer organizations	Primary care organizations, primary care and behavioral health providers, healthcare administrators and leadership, policymakers, and payer organizations	Integrated care settings, primary care and behavioral health providers, healthcare administrators and leadership within clinical organizations, policymakers, and payer organizations
<b>How Resource was Developed (Methodology)</b>	Analysis of 24 articles on topics related to workforce competencies and integrated care, published from 2000-2013	Qualitative research on eight high-performing primary care organizations with integrated behavioral health and primary care	<ul style="list-style-type: none"> <li>• Key informant interviews</li> <li>• Review of recent literature on integration</li> <li>• Review and analysis of selected competency sets</li> </ul>
<b>Key Information/ Findings</b>	<ul style="list-style-type: none"> <li>• Provider and Staff Competencies</li> <li>• Practice-Level Competencies</li> </ul>	<ul style="list-style-type: none"> <li>• Organizational-Level Professional Practices</li> <li>• Interpersonal and Individual Professional Practices</li> </ul>	<ul style="list-style-type: none"> <li>• A single set of competencies for behavioral health and primary care practitioners</li> </ul>
<b>Quick Access to Key Findings</b>	Provider and Staff Competencies are detailed on pp. 5-12, and Practice-Level Competencies are delineated on pp. 12-15.	All findings are presented in the <i>Synopsis of Findings</i> section (pp. 10-27). The subsequent <i>Findings</i> section expands upon each finding and includes field notes and interview excerpts.	Summary of the 9 categories of competencies pp. 8-9. Among the uses (p .7): <ul style="list-style-type: none"> <li>• Workforce Training</li> <li>• Employee Recruitment</li> <li>• Performance Assessment</li> </ul>
<b>Supplementary Information</b>	Parameters for inclusion and exclusion of articles (p. 4) <ul style="list-style-type: none"> <li>• Focus on areas of competence for integrated care providers or staff, or</li> <li>• Focus on practice-level competencies for primary care settings</li> </ul>	Additional AHRQ Integrated Care Resources (p.109) <ul style="list-style-type: none"> <li>• AHRQ Lexicon for Behavioral Health and Primary Care Integration</li> <li>• Atlas of Integrated Behavioral Health Care Quality Measures</li> </ul>	Additional Resources: <ul style="list-style-type: none"> <li>• Standard Framework for Levels of Integrated Care (pg. 5)</li> <li>• <a href="#">Quick Start Guide to Behavioral Health Integration</a></li> </ul>