

# Certified Community Behavioral Health Clinic (CCBHC) Consulting and Implementation Support

## For Current and Prospective CCBHCs

The Certified Community Behavioral Health Clinic (CCBHC) model is bringing transformative change to the delivery of mental health and substance use treatment services across the nation, establishing a financial foundation for communities to expand access to these critical services for those who need them most. As clinics and state policymakers navigate these changes, the National Council for Mental Wellbeing's [CCBHC Success Center](#) is here to help with consultation and implementation support customized to clients' unique needs.

The National Council's CCBHC staff experts, partners and network of consultants offer a wide range of services, including one-on-one personalized consultation, in-person or virtual training and participation in peer learning communities paired with individual coaching.

### MEETING THE CCBHC CRITERIA

*for new CCBHCs and prospective CCBHCs*

Get expert consultation on the CCBHC criteria, understand any gap areas in your staffing or scope of services and gain support implementing CCBHC-required activities.

- CCBHC readiness assessment and implementation planning. (*Through partners MTM Services, innovaTel Telepsychiatry or Relias Learning.*)
- Implementing or expanding required services such as integrated health; substance use treatment services, including medication-assisted treatment (MAT); peer support services; trauma-informed resiliency-oriented care; and other evidence-based practices.
- Meeting CCBHC staff training requirements. (*Relias*)
- Leveraging telehealth for service delivery. (*innovaTel*)
- Hiring and making the most of your medical director. (*innovaTel, National Council Medical Director Institute*)
- Establishing and managing designated collaborating organization (DCO) and care coordination partnerships.
- Meeting access to care requirements through same day access and just-in-time prescribing. (*MTM Services*)
- Meeting organizational governance requirements.

### PRACTICE TRANSFORMATION AND ORGANIZATIONAL CHANGE MANAGEMENT

*for new and seasoned CCBHCs*

Learn how to navigate your service delivery transformation effectively or strengthen your efforts to improve quality and make changes stick. Engage with experts in change management to find out how to make lasting change while building enthusiasm among staff.

- Strategic planning and implementation support.
- Grants management and reporting.
- Communicating and engaging staff in change.
- Establishing continuous quality improvement approaches.

### DATA MANAGEMENT AND DATA-DRIVEN

*DECISION-MAKING for new and seasoned CCBHCs*

Get support establishing the right data collection and management systems and how to use that information to in make important and informed decisions.

- Driving change through data analysis, including leveraging tools such as MTM's Service Process Quality Management (SPQM).
- Establishing data collection and reporting processes that meet donor requirements.
- Adopting population health management and approaches such as risk stratification and clinical care pathways.
- Optimizing your electronic health records (EHR) and other technologies. (*MTM Services*)

### FINANCING AND SUSTAINABILITY

*for new and seasoned CCBHCs*

Learn from our experts about the pathways for CCBHC financing and sustainability.

- Understanding the prospective payment system.
- Understanding your costs as a CCBHC through MTM's cost finding support.
- Communicating your value and working to position yourself for long-term sustainability.